

Special guarantee conditions from Steca Elektronik GmbH for SOLARWATT System Inverters StecaGrid (7 years)



1. Defects in materials and workmanship

The guarantee only applies to defects in materials and workmanship, insofar as these can be attributed to inadequate professional ability on the part of Steca. Steca reserves the right at its own discretion to repair, adapt or replace the faulty products.

2. General information

In accordance with statutory regulations, there is a 2-year legal guarantee on all products for the customer. For StecaGrid Inverters, Steca provides a voluntary 5-year commercial guarantee to the specialist dealer from the date of invoice or receipt. A special regulation exists for the following StecaGrid Inverters, which could be obtained by sales partner SOLARWATT. For these products a 7 years guarantee applies.

- StecaGrid 1500 - SOLARWATT (part number 754.959)
- StecaGrid 2000 - SOLARWATT (part number 754.960)
- StecaGrid 2500 - SOLARWATT (part number 754.961)
- StecaGrid 3010 - SOLARWATT (part number 751.798)
- StecaGrid 3600 - SOLARWATT (part number 751.799)
- StecaGrid 4200 - SOLARWATT (part number 751.800)
- StecaGrid 3203 - SOLARWATT (part number 753.771)
- StecaGrid 4003 - SOLARWATT (part number 753.772)
- StecaGrid 4803 - SOLARWATT (part number 753.773)
- StecaGrid 5503 - SOLARWATT (part number 750.774)

This voluntary manufacturer's guarantee starts on the invoice/receipt date, and ends 7 years after the receipt date, but no later than 7.5 years after the production date. The commercial guarantee applies to products purchased and operated in EU countries or Switzerland. The commercial guarantee is also available in some countries outside the EU. Ask Steca about the commercial guarantee available in your country. The legal guarantee entitlements are not restricted by the voluntary guarantee. To be able to make a claim under the guarantee the customer must provide proof of purchase (payment receipt). If a problem arises, the customer must contact his or her installer or Steca Elektronik GmbH.

3. Guarantee exclusion clause

The warranties on products from Steca Elektronik GmbH described under point 1 are not valid in the event that the fault is attributable to:

- (1) specifications, designs, accessories, or components added to the product by the customer

or at the wish of the customer, or special instructions from the customer relating to the production of the product, the connection (of Steca products) with other products that are not explicitly approved by Steca Elektronik GmbH;

(2) modifications or adjustments to the product by the customer, or other causes due to the customer;

(3) incorrect arrangement or installation, incorrect or careless handling, accident, transport, overvoltage, storage or damage caused by the customer or other third party;

(4) unavoidable accident, fire, explosion, construction or new construction of any kind in the environment where the product is located, due to natural phenomena such as earthquakes, flooding, or storms, or any other cause outside the control of Steca Elektronik GmbH;

(5) any other cause that could not be foreseen or avoided with the technology used in manufacturing the product;

(6) if the serial number and/or the type number has been manipulated or rendered unreadable; (7) the use of the solar products in a movable object, for example ships, mobile homes, or others;

(8) failure to conform to the instructions on care and maintenance of the product, as recommended by Steca in the operating instructions;

(9) damage, soiling or painting of the casing so that cleaning or repair is no longer possible.

The guarantee stated in these operating instructions only applies to consumers who are customers of Steca Elektronik GmbH or of resellers authorised by Steca Elektronik GmbH. The guarantee mentioned here is not transferable to a third party. The customer shall not transfer the rights and duties resulting from this warranty in any way, without the prior written approval of Steca Elektronik GmbH. Furthermore, Steca Elektronik GmbH shall in no case be liable for indirect damage or loss of profit. Unless otherwise specified by any applicable compulsory legislative regulations, Steca Elektronik GmbH shall also not be liable for any other damages other than those for which Steca Elektronik GmbH has hereby explicitly accepted liability.